

Service Request Form

Good Information = Great Service!

To better service your boat we first need good information. Please provide **all** you can and we will contact you to discuss how we can help!

Customer Information

Customer Name: _____

Telephone #: _____ **E-mail:** _____

Boat Name: _____ **Boat Location:** _____

Hull Color: _____

Boat Size: Length _____ Beam _____ Draft _____

Boat Type: Powerboat Sailboat

Engine/Propulsion: Outboard Sterndrive
Inboard Sail-drive

Voltage: 12 volt 24 volt

Fuel: Gas Diesel

Would you prefer an estimate prior to us performing work? Yes No

**Estimates cannot be given for troubleshooting. Estimates will also add additional time to the work.*

Signature _____ **Date:** _____

Engine Specific (Please fill in information where applicable)

What RPM was the engine at when the problem occurred?	
How long had the boat been operating before the problem occurred?	
Was the engine in forward, neutral, or reverse gear?	
Has any service work been done on the boat recently?	
Were there any alarms going off? If so, was it constant or intermittent?	
Has this problem happened before?	

Other Engine Issues:

Rigging Specific (Please fill in information where applicable)

What sail, or sails, are you having trouble with?	
Is the problem occurring while you are attempting to hoist, or unfurl the sails?	
If the problem is related to your rigging please indicate if you have rod rigging or wiring rigging.	
Other Rigging Issues:	

Fiberglass/Paint/Varnish (Please fill in information where applicable)

Is the boat painted or gel coated?	
If the damage is on the deck, is the damage to a non-skid section?	
If it is a varnish job, what type of varnish or stain was used prior?	
Other Fiberglass/Paint/Varnish Issues:	

Marine Systems

Please Provide Details of issue herein, include nature and location of the problem:
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Please indicate the general location of requested service

